

Working in the context of the United Nations means experiencing cultural diversity and multilingualism. The workshops seek to promote greater awareness of the importance of efficient communication tools and "a common language" spoken when people from diverse backgrounds work together.

We will look into the realities of diversity in the UN system, as they manifest in the field. We will seek to explore the full range of what diversity means for the UN's working procedure and explore the modes of diversity in real-life situations of working together on the ground.

Hence, since deficits in effective internal and external communication, intercultural competence and diversity management have been identified as problematic the question must be asked as to how specially targeted initiatives, tools and policies in this field have the potential to improve such communication and therefore the performance of the United Nations System and civil society in its support.

Our objective is to deepen the international debate on questions relating to cultural diversity, particularly (but not exclusively) its effects to the working environment of the UN organizations and its peace operations.

Existing infrastructure, ongoing activities and common practise are discussed by the workshop participants and new research proposed in a series of presentations by scholars and practitioners. Thematically the focus is on the benefits of diversity management, terminology, education and shared communication tools.

Source of photos: WikiCommons

## Programme:

31 May, 3 p.m. – 8 p.m. Registration and welcome

**1** June, 9 a.m. – 5 p.m. Diversity management and UN peace operations

Diversity, social responsibility and diversity management in the context of the UN

Terminology and its important role for a better communication in the UN system and in peace operations

UN concepts and language - Bridging disciplinary perspectives and terminology

2 June, 9 a.m. – 5 p.m. Global education

Fostering global understanding through new ICT tools and ways of communication - the virtual work of the UN Studies community and TermNet

**Practical training** 

## Workshops on

Diversity and Global Understanding 31 May - 2 June 2010 in Vienna, Austria

The workshops take place in conjunction with the Annual Meeting of the Academic Council of the United Nations System (ACUNS), 4 - 6 June and the International Terminology Summer School, 24-28 May 2010 in Vienna and are free of charge. Registration prior to the event is required as places are limited.

For more information visit http://www.workshops-on-diversity.org/ or contact events@termnet.org